

GOVERNMENT ENQUIRY LINE NUMBERS

Attendance Allowance and Disability Living Allowance Telephone: 08457 12 34 56
Warbreck House, Warbreck Hill, Blackpool, Lancashire FY2 0YE

Benefit Enquiry Line Telephone: 0800 88 22 00
Confidential advice and information for people with disabilities, and their carers and representatives, about social security benefits and how to claim them

Carer's Allowance Unit Telephone: 0845 608 4321
Palatine House, Lancaster Road, Preston, Lancashire PR1 1HB
General enquiries about Carer's Allowance

JOBCENTRE PLUS Telephone: 0800 055 66 88
Website: www.jobcentreplus.gov.uk

Income Support (**IS**)
Employment and Support Allowance (**ESA**) / Incapacity Benefit (**IB**)
Jobseeker's Allowance (**JSA**)
Bereavement Benefits / Funeral Payments
Cold Weather Payments
Social Fund / Crisis Loans
Industrial Injuries Disablement Benefit
Maternity Allowance

THE PENSION SERVICE Telephone: 0845 606 0265
PO Box 7, Preston PR11 2BW

New State Pension Claims Telephone: 0800 731 7898

State Pension Forecasting Telephone: 0845 300 0168
Information on getting and understanding a State Pension forecast.

Pension Credit Application Line Telephone: 0800 99 1234

Pensions Direct (Pensions paid by Direct Payment into an account) Telephone: 0845 301 3011
Tyneview Park, Whitley Road, Benton, Newcastle Upon Tyne NE98 1BA

Winter Fuel Payments Helpline Telephone: 0845 9 15 15 15
For information about Winter Fuel Payments, a claim form or to report a change in your circumstances.

THE HM REVENUE & CUSTOMSWebsite: <http://www.hmrc.gov.uk>**Child Benefit Enquiry Line**Child Benefit Office, PO Box 1, Newcastle Upon Tyne NE88 1AA
Advice and information on Child Benefit and Guardian's Allowance

Telephone: 0845 302 1444

National Insurance Enquiries**National Insurance - Deficiency Notice Helpline**
National Insurance Self-Employed Helpline

Telephone: 0845 302 1479

Telephone: 0845 915 5996

Telephone: 0845 915 4655

Tax Credit Helpline**Child Tax Credit****Disabled Person's Tax Credit**

Tax Credit Office, Preston PR1 0SB

Telephone: 0845 300 3900

VAT Reliefs for Disabled PeopleThis helpline is part of HMRC Charities. When you call this number, please choose **option 3** to speak to an advisor about VAT reliefs for disabled people

HM Revenue and Customs

VAT Reliefs for disabled people

St John's House, Merton Road, Liverpool L75 1BB

Telephone: 0845 302 0203

Child Support Agency National Enquiry Line

General information and advice about child support matters

Telephone: 0845 7 133 133

War PensionsWebsite: www.veterans-uk.com

Freephone: 0800 169 22 77

National Benefit Fraud Hotline

To report suspected benefit fraud

Telephone: 0800 854 440

We cannot be held responsible for the level of service provided by the organisations included in this publication.

All details correct at time of publication, if you find that this info is inaccurate please call us.

in Connect Wyre Forest
10-12 Blackwell Street
Kidderminster
DY10 2DP

Telephone: 01562 60241 (Business Line)

Telephone: 0800 970 7202 (Helpline)

Fax & Minicom: 01562 68248

Email: info@nwdial.org.ukWebsite: www.nwdial.org.uk

Registered Charity No: 1053933