

BENEFIT ADVICE

DEPARTMENTS FOR WORK & PENSIONS (DWP)

Job Centre Plus
Child Support Agency
Pension Service
Veterans UK (UK only)

Disability and Carers Service (**Benefit Enquiry Line**)
DLA / AA Helpline
Carers Allowance

National Website: www.dwp.gov.uk

Telephone: 0800 055 6688
Telephone: 08457 133 133
Telephone: 0845 6060 265
Telephone: 0800 169 22 77
Telephone: 0800 88 22 00
Telephone: 08457 123456
Telephone: 01253 85 61 23

DIRECTGOV – Benefits Adviser

The benefits adviser is an online questionnaire to help you find out which benefits and tax credits you and your family may be entitled to, and if you are entitled to the State Pension.

Website: <http://benefits-adviser.direct.gov.uk/index.html>

COMMUNITY LEGAL ADVICE (formerly CLS Direct)

Community Legal Advice (**CLA**) is a **FREE** government-funded confidential advice service. CLA can help with legal problems on benefits, tax credits, housing, employment, education or debt, if you live on a low income or benefits.

Website: www.communitylegaladvice.org.uk

Telephone: 0845 3454 345

THE NATIONAL CITIZEN'S ADVICE BUREAUX (C.A.B) WEBSITE

Website: www.citizensadvice.org.uk

Bromsgrove

50-52 Birmingham Road, Bromsgrove, Worcestershire B61 0DD

Droitwich

44 High Street, Droitwich Spa, Worcestershire WR9 8ES

Evesham

116 High Street, Evesham, Worcestershire WR11 4EJ

Malvern Hills District

The Grange, Grange Road, Malvern Worcestershire WR14 3HA

Website: www.malvernhillscab.org.uk

Redditch

3rd Floor, St Stephens House, Prospect Hill, Redditch B97 4DP

Website: www.redditchcab.co.uk/home.php?url=welcome

Tenbury Wells

34 Teme Street, Tenbury Wells WR15 8AA

Worcester

The Hopmarket, The Foregate, Worcester WR1 1DL

Website: www.worcestercab.org.uk

Wyre Forest

CAB House, 21-23 New Road, Kidderminster DY10 1AF

Website: www.wyreforestcab.org.uk

Telephone: 01527 831480

Telephone: 01905 795225

Telephone: 01386 443737

Telephone: 01684 563611

Telephone: 0844 415 2221

Telephone: 01584 810860

Telephone: 01905 619006

Telephone: 01562 823953

in Connect Wyre Forest
10-12 Blackwell Street
Kidderminster
DY10 2DP

Telephone: 01562 60241 (Business Line)

Telephone: 0800 970 7202 (Helpline)

Fax & Minicom: 01562 68248

Email: info@nwdial.org.uk

Website: www.nwdial.org.uk



WELFARE RIGHTS SERVICE (Action for Blind People)**Telephone: 0800 915 4666**

They provide specialist advice for blind and partially sighted people on a wide range of social security benefits and tax credits. This information is also available to friends, family, carers and service providers. They also run training courses for local associations and charities around the U.K.

Website: www.actionforblindpeople.org.uk

ADVICENOW

Advicenow is an independent, not-for-profit website providing accurate, up-to-date information on rights and legal issues.

Website: www.advicenow.org.uk

SSAFA FORCES HELP**Telephone: 0845 1300 975**

19 Queen Elizabeth Street, London, SE1 2LP

Website: www.ssafa.org.uk

The Soldiers, Sailors, Airmen and Families' Association (**SSAFA**) Forces Help is the leading national charity committed to helping and supporting those who serve in our Armed Forces, those who used to serve, and the families of both. They provide a reliable, caring and trusted service to more than 50,000 people each year.

LOCAL OFFICE IN WORCERSTERSHIRE:**SSAFA Forces Help Office****Telephone: 01905 621641**

The Coach House, Main Road, Ombersley, Droitwich WR9 0EW

Email: Worcestershire@ssafa.org.uk

HEREFORD AND WORCESTER AGE CONCERN**Telephone: 01905 740950**

Malvern Gate, Bromwich Road, Worcester WR2 4BN

Working with all over 50+ people in Herefordshire and Worcestershire.

The web site gives links to all Age Concern Offices in Hereford & Worcestershire and what they have to offer.

Website: www.achw.org.uk

Kidderminster and Wyre Forest District**Telephone: 01562 827788**

The Tulip Tree Centre, Castle Road, Kidderminster DY11 6TH

Redditch and District**Telephone: 01527 584653**

Community House, 103 Easemore Road, Redditch B98 8EY

Bromsgrove and District**Telephone: 01527 871840**

51 Windsor Street, Bromsgrove B60 2BJ

Droitwich Spa and District**Telephone: 01905 795571**

32 Ombersley St West, Droitwich Spa WR9 8QZ

Malvern and District**Telephone: 01684 560666**

The Grange, Grange Road, Malvern WR14 3HA

Worcester and District**Telephone: 01905 724294**

9a – 10 Mealchapel Street, Worcester WR1 2DH

We cannot be held responsible for the level of service provided by the organisations included in this publication.

All details correct at time of publication, if you find that this info is inaccurate please call us.

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