

10/01/2012

CARERS AND SUPPORT GROUPS



CARERS DIRECT

Helpline: 0808 802 0202

Carers Direct is a NHS service setup to give information, advice and support for carers. Lines are open 8am to 9pm Monday to Friday, 11am to 4pm at weekends. Calls are free from UK landlines and mobiles or you can request a **free call back**

Website: www.nhs.uk/carersdirect

WORCESTERSHIRE CARER'S UNIT

Telephone: 0800 3892896

Provides information, advice, support and Social Services carer's assessments. Also available: newsletter, sitter service and direct payments for carers.

Carers' Unit, North Wing First Floor, Wildwood, County Hall Campus, Worcester WR5 2NP

WORCESTERSHIRE ASSOCIATION OF CARERS (WAC)

Telephone: 01905 751340

Helpline: 0300 012 4272

Provide various services for carers including information, benefit work, carer's emergency card. Please contact WAC for more details.

A full list of carers' groups in Worcestershire can be found on their website

Website: www.carersworcs.org.uk

WORCESTERSHIRE YOUNG CARERS (AsYSST Worcester)

Telephone: 01905 730780

This project aims to support children and young people aged between 8 and 18 years who are providing emotional or practical support for an adult member of their family. The project was transferred to YSS in 2003 from Worcestershire Association of Carers' and has grown and developed since that time.

CARERS U.K.

Telephone: 0808 8087777

Advice and information for all carers

Website: www.carersuk.org

REDDITCH CARERS CARELINE

Telephone: 01527 66019

Provides carers support groups and activities, sitting service, "life after caring" support and counselling services for carers in Redditch.

Website: www.carerscareline.co.uk

THE NORTH STAR FOUNDATION

Telephone: 01905 772233

North Star Foundation supports people with learning disabilities and mental health issues in Worcestershire.

Their service is checked annually by the Care Quality Commission.

North Star provides a range of services which are tailored to suit a person's needs. Their aim is to get everyone who uses their service a great life - the one they want. They work alongside specialists in getting each service right, such as health professionals, advocacy, counseling, and home advisors.

Website: www.nsf.uk.com

in Connect Wyre Forest
10-12 Blackwell Street
Kidderminster
DY10 2DP

Telephone: 01562 60241 (Business Line)

Telephone: 0800 970 7202 (Helpline)

Fax & Minicom: 01562 68248

Email: info@nwdial.org.uk

Website: www.nwdial.org.uk



Registered Charity No: 1053933

CONNECTING FOR CARE

Connecting for Care is a website dedicated to connecting all carers (both professionals and unpaid) through a forum for sharing experiences, exchanging information and knowledge, building new relationships and expanding support systems. Whether you are a healthcare professional such as a district or community nurse, healthcare assistant, social care worker, family carer or a volunteer caring for someone, this is a place you can connect with others who understand your challenges and share your achievements. You are not alone in your experiences - in fact, there are millions of people around the U.K who face many of the same daily challenges you do. Here at Connecting for Care, you will be able to discuss and exchange ideas with other carers in similar situations and you can help each other deal with the pressure that comes with the many responsibilities you face.

Website: www.connectingforcare.co.uk

COOL2CARE

Telephone: 0845 123 5484

cool2care is an innovative, youthful, social enterprise set up to place skilled carers or buddies with disabled children. **All our carers are screened, CRB checked and trained before placement.**

We liaise closely with families to fully understand their needs before introducing them to a choice of suitable care-workers. **The family interviews the care-worker before employing him or her and cool2Care will offer support before, during and after the recruitment process.** Families can choose to recruit a carer through direct payments, personal budgets, disability benefits or a combination of these.

In Worcestershire we have a number of trained care-workers ready for placements, so please get in touch with our local office to find out how we can help you.

Isabel Welch, Family Liaison Manager Worcestershire

Email: isabel.welch@cool2care.co.uk

Website: www.cool2care.co.uk

For information about private care agencies please contact DIAL

We cannot be held responsible for the level of service provided by the organisations included in this publication.

All details correct at time of publication, if you find that this info is inaccurate please call us.

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