

FINANCE

BENEFITS ENQUIRY LINE (BEL)

Tel: 0800 882200

DLA / AA HELPLINE

Tel: 08457 123456

ALLOWANCE NAMES

C.A.	Carers Allowance
D.L.A.	Disability Living Allowance
A.A.	Attendance Allowance
I.B.	Incapacity Benefit

DISABILITY LIVING ALLOWANCE (DLA) Tax-free benefit for people under the age of 65 who need help with personal care, with getting around or both. Not dependent on NI contributions. Not means tested. (DWP leaflet DS704)

ATTENDANCE ALLOWANCE (AA) Tax-free benefit for people aged 65 and over who need help with personal care because of illness or disability. Not dependent on NI contributions. Not means tested. (DWP leaflet DS 702)

INCAPACITY BENEFIT (IB) Benefit for people under state pension age who cannot work because of illness or disability. You must have paid enough NI contributions at the right rate at the right time.

CARER'S ALLOWANCE (CA) Taxable benefit for people of working age who are giving at least 35 hours of regular and substantial care to a severely disabled person. CA does not depend on NI contributions. (DWP claim pack DS 700)

HELP WITH NHS COSTS NHS dental treatment, prescriptions, sight tests, vouchers for glasses and contact lenses, NHS wigs and fabric supports, etc. are available for people on Income Support, Job Seekers Allowance (**income based**), Pension Credit and Low Income. (Benefits Agency Leaflet HC 11)

CHRISTMAS BONUS Tax-free bonus of £10 is paid automatically in December on certain Social Security benefits.

COLD WEATHER PAYMENTS Paid to a person getting Income Support which includes a pensioner or disability premium or the family includes a child under 5, or pension credit. **You do not need to claim. Payment is automatic.**

WINTER FUEL PAYMENT A lump sum payment of £200 for people of 60 or over and £300 for over 80 year of age. It is not means tested, you don't normally need to apply for it. (Leaflet WFPL1)

COUNCIL TAX BENEFIT If you pay a Council Tax contribution, and are on a low income you may be able to claim a rebate. If you are not claiming Income Support or Jobseeker's Allowance you can get a Council Tax Benefit claim form from your local council office. **(Leaflet RR2)**

COMMUNITY CARE GRANTS/CRISIS LOANS/BUDGETING LOAN The Social Fund is a discretionary fund available to people on Income Support in special circumstances, to lead independent lives in the community, for example, elderly or disabled people. **(DWP leaflet GL18)**

HELP WITH COST OF TRAVEL TO HOSPITAL Means tested benefit for those in receipt of Income Support, Pension Credit, Job Seekers Allowance **(income based)** or on a low income.

HOUSING BENEFIT Housing benefit is paid by local councils to people who need help to pay their rent because of low income. **(Leaflet RR2) Please contact your local District/Borough Council.**

WYRE FOREST COMMUNITY HOUSING
BROMSGROVE DISTRICT HOUSING TRUST
REDDITCH BOROUGH COUNCIL

Tel: 01562 732356
Tel: 01527 557557
Tel: 01527 64252

INCOME SUPPORT Means tested top-up benefit for people aged 16 or over whose income is below a certain level and who are not working 16 hours or more per week. Additional premiums may be available.

PREMIUMS You must be in receipt of Income Support. Premiums are available for groups of people with special needs, such as families with children, people with disabilities, people over 60 and people who are getting or are entitled to get the allowances. CA, DLA, AA

NATIONAL DEBT LINE
Help for anyone in debt or concerned they may fall in to debt.

Free Phone: 0808 8084000

CITIZEN'S ADVICE BUREAUX'S (C.A.B'S)

Wyre Forest C.A.B
Bromsgrove C.A.B
Redditch C.A.B
Tenbury Wells C.A.B

Tel: 01562 823953
Tel: 01527 831480
Tel: 0844 415 2221
Tel: 01584 810860
Tel: 01584 810783

**For free advice and information on disability benefits Telephone the
BENEFITS ENQUIRY LINE (BEL) HELPLINE 0800 882200**

in Connect Wyre Forest
10-12 Blackwell Street
Kidderminster
DY10 2DP

Telephone: 01562 60241 (Business Line)
Telephone: 0800 970 7202 (Helpline)
Fax & Minicom: 01562 68248
Email: info@nwdial.org.uk
Website: www.nwdial.org.uk



Registered Charity No: 1053933

BENEFIT LEAFLETS

SICK OR DISABLED
DWP Leaflet SD1

CARING FOR SOMEONE?
DWP Leaflet SD4

POCKET GUIDE TO BENEFITS
DWP Leaflet GL12

SEPARATED OR DIVORCED?
DWP Leaflet GL13

WIDOWED?
DWP Leaflet GL14

HELP WITH YOUR RENT
DWP Leaflet GL16

HELP WITH YOU COUNCIL TAX
DWP Leaflet GL17

HELP FROM THE SOCIAL FUND
DWP Leaflet GL17

IF YOU THINK OUR DECISION IS WRONG (APPEALS LEAFLET)
DWP Leaflet GL24

LONG-TERM ILL OR DISABLED
Leaflet SD3

WHICH BENEFIT?
DWP leaflet FB 2

GOING INTO HOSPITAL?
DWP Booklet MG1

**Leaflet's available from your local Department For Work & Pensions Office (DWP)
or your local Main Post Office.**

**We cannot be held responsible for the level of service provided by the organisations included in this publication.
All details correct at time of publication, if you find that this info is inaccurate please call us.**

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