

New Year Media Release

Dial in Worcestershire is the new name for **North Worcestershire Dial**, the Disability Helpline which covers North Worcestershire; Bromsgrove, Redditch and Wyre Forest.

Winston Davis, a tetraplegic wheelchair user following an accident and a former West Indies International fast bowler, was re-elected as chair at the recent Annual General Meeting. Winston knows from personal and shared experiences the impact that a disability can cause and remarked "It is essential that people with disabilities are helped to reduce any vulnerability and limitations. Our volunteers working with network partners provide assistance with paperwork tasks that many cannot complete themselves, as well as advice on other disability issues".



The Mayor of Kidderminster, Cllr Nicky Gale, told the meeting that the Town Council and other local authorities are keen to work with the voluntary and community sectors, volunteers bring skills, time and empathy to support essential services in our communities. The Mayor was pleased to present to Winston, a Midland Enterprise award which recognised Dial in Worcestershire as the best "Disability Information and Advice Service in the West Midlands" The award was made following a client nomination and an assessment of the service provided.

in WFDC Green Street Depot

Green Street
Kidderminster
DY10 1HA

Helpline & Appointments: 0845 200 1072
Business / Office Line: 01562 60241
Fax: 01562 229083
Email: info@nwdial.org.uk
Website: www.nwdial.org.uk



Trustees have agreed that it is essential to recruit, train and support more volunteers and a plan has been developed to take this forward.

Volunteers are central to Dial's services and its delivery. Consequently, we are constantly recruiting and supporting volunteers in a breadth of roles. There are opportunities in Wyre Forest and across our sub region in Bromsgrove and Redditch. Some volunteers start with a particular role in mind and go on to develop new knowledge and skills.

There are a number of reasons why individuals volunteer; to use spare time in a constructive way, to practise existing knowledge and skills, to gain new knowledge and skills, to give back to the community and others reasons personal to them. We make no distinction on motivation. All that we ask is that an amount of time is committed on a regular basis and that client confidentiality is maintained.

Although we have a number of developed roles we are flexible, and will wherever possible, utilise individual's strengths and experiences whilst offering new challenges. Some tasks can be undertaken from home, others from our office base in Kidderminster and some in our communities in Bromsgrove Redditch and Wyre Forest.

Core Roles: Operational and Governance

- Helpline call taker (including remotely from home)
 - Office support including a range of potential roles
 - Volunteer support and training
 - Communications and media
 - Event organisation and support
 - Case worker; including assisting with the completion of forms
 - Finance and management
- And Trustee; collective responsibility for the governance and strategic management of the charity

Dial offers recognition, approved expenses and training and support. Contact us by phone or email if you would like more information or to explore your options – please help us help you and others.

Phone:

Email:

in WFDC Green Street Depot
Green Street
Kidderminster
DY10 1HA

Helpline & Appointments: 0845 200 1072
Business / Office Line: 01562 60241
Fax: 01562 229083
Email: info@nwdial.org.uk
Website: www.nwdial.org.uk

